

Minutes of the Monthly of Shafton Parish Council (SPC)

Held at the Community Centre Monday 24th September 2018.

Present Cllrs. D North (Chair), P Ford (vice chair), R Booker, D Dyson, P Makinson, K Wicks, Ward Cllr J Ennis, M Hoyle (Chief executive officer “CEO” Barnsley Healthcare Federation “BHF”) J Timlin (Barnsley Chronicle) J Walker (clerk), and 12N^o Members of the public.

42. Apologies for absence were received from Cllrs J Giles, B Lee, C Barnett, ward Cllrs D Higginbottom and A Hampson.

43. Members of The Parish Council, Ward councillor and the CEO of BHF, introduced themselves to the meeting.

44. The CEO of BHF requested the opportunity to attend this meeting to provide a personal update on the progress and services at Shaftons Highgate Surgery. To avoid the CEO sitting through the whole meeting she was allowed to speak first and leave the meeting on conclusion of their input. A member of SPC and a ward councillor declared interests.

Marie Hoyle CEO of BHF said she welcomed the opportunity to speak to the meeting tonight. I joined Barnsley Healthcare Federation as CEO at the start of January 2018 and locally I’m a well-known advocate of Federated working. I have many years of Healthcare experience in Barnsley, having worked in GP Practice Business Management, and served on the Governing Body of NHS Barnsley CCG.

In March 2018 Highgate Surgery was inspected by the care quality commission CQC. The findings of the inspection have been published and the recommended changes apply to all our sites.

New guidelines to help patients submit feedback has been produced. Signs have been displayed in all patient waiting areas within all clinics. We have introduced new measures to identify and manage the identification of and treatment of sepsis. All reforms will be consistent across our service areas. The CQC will be returning to all our sites to carry out a further inspection.

A member of the public asked where you stand on medical recruitment.

M H replied, at the present time nationally there is an acute shortage of GPs. We have successfully appointed permanent doctors at Highgate Surgery and Drs have left for several reasons, other opportunities, travel etc. There are times when the use of locums or sessional GPs to cover periods of illness and staff holidays is unavoidable.

A member of the public said communication is poor because, repeat prescriptions had not come through to the chemist on time, but it was signed and ready for collection at the Drs, no one had let me know it was there. MH said, we have locums who don’t always have access to the technical systems which allow the electronic transfer of prescriptions, this is one reason why we need a stable staff base. We are also trialling a new service at Highgate Surgery called Askmygp, designed to increase the numbers of patient consultations available each day. At present Askmygp is turned off because it didn’t work as intended. Ward Cllrs said Askmygp works in other areas, it is a computer based system which can let you see a GP. But adding one system to another creates its own issues we are confident these issues can be sorted. A member of the public said, don’t assume that everyone is computer literate, computers are wrong. Ward Cllrs said some people ring and book 4-5 appointments, Public commented that if you have two medical issues you have to have two appointments. MH said the rate of missed appointments is running at 10-17% costing approximately £38.00 per missed appointment. A member of the public said, I can’t get one appointment, people want to talk to people not machines. In two years I haven’t seen the same doctor, so they don’t know me or my medical history.

MH replied your medical history is in your notes which they have access to at the time of your appointment. We are striving to get a team of permanent doctors.

44 continued.

MH said some appointments are blocked for people who need an appointment on that day. Maybe patients could see an advanced nurse practitioner ANP face to face they have 10 minute slot or you could ask that your doctor rings you.

A SPC member commented, when BHF took over Highgate Surgery in 2016 they said the doctors would be in place by June 2016 and were still running on locums, how does that affect finances. MH Yes it does have a financial impact, which is why there is more variety of staff. SPC members asked, are we going to get named doctors because if the hospital asks who is your doctor we don't know. MH you can tell them you're at BHF Highgate Shafton or BHF Brierley and your hospital letters will be returned to the correct surgery. A member of the public said I have been referred to three specialists, I've seen two and waiting to see the third. I feel I'm in the hands of the hospital now, who do I speak to regarding follow up. MH GPs will be instructed by the specialists via your NHS number, it's the surgery's place to do the follow up the advice in the letter. The instruction from the specialist is an instruction that must be carried out.

A member of the public said twice in the last three weeks prescriptions have been sorted out by Macmillan nurses, MH the list of palliative care patients is a different process when it comes to getting prescriptions, they shouldn't have to attend themselves. If you could give me the details following the meeting I'll chase it up. A member of the public said the administration is poor because their partners annual blood test had changed to every six months that was eighteen months ago and they haven't been asked to attend, they have to monitor it themselves and let the surgery know when its due. A SPC member said they ask patients to put their appointments in their diaries, but staff would have known.

The chair thanked MH for attending the meeting. MH and a member of her staff left the meeting at 08.00pm.

45. Minutes of the previous meeting. Held Monday 30th July 2018 were read.

46. Matters arising from the minutes of the previous meeting.

59 A. A SPC member asked if BMBC could be asked to carryout repairs to the fencing at The Singing Man. Which was damaged by a vehicle. Then the parish could complete its work that funding was provided for. The member, added he will now take this up with the ward Cllrs. The member has asked ward Cllrs to pursue this, but hasn't received any feedback at this time.

Ward Cllrs, reported that BMBC parks department have taken ownership of the area and negotiations are taking place to get them to agree to repair the fence.

30 A. The Parish Council has received numerous complaints of persons incinerating animals on land off Sandybridge Lane.

Ward Cllr J Ennis will look into this.

40 A. A member of the public said the yellow lines on Engine Lane Close are incomplete due to hedges overhanging the area and the staff refused to cut them back to complete the lines.

Ward Cllr J Ennis said he would chase it up.

47. Ratification of the minutes of the previous meeting.

47 A. The meeting agreed that the minutes of the parish meeting held on 30th July 2018 are a true record of that meeting. The minutes of 30th July 2018 are ratified.

48. Police Matters

48 A. The chair asked the meeting if there were any issues which could be raised at the crime sub group meeting.

49. Roads/ Footpaths/ Lighting.

49 A. The chair reported that Sandybridge lane hasn't got any white lines / road markings even though it was resurfaced four months ago. Ward Cllr J Ennis said he would chase this up.

49 B. Members reported that the pavement at the entrance to Lidgett Lane is covered in silt again due to farm vehicles accessing the fields.

50. Community Centre/ Playing Fields/Allotments.

50 A. The chairs reported that there are two allotment plots which have had little or no maintenance for some time. The clerk was asked to contact the tenants to ask them to bring the plots up to a better standard.

50 B. The chair reported that the community centre is in daily use and the bowling green and football facilities are in regular use.

51. Correspondence.

51 A. The Royal Mail have requested that The Parish Council displays a poster in its notice board to raise awareness of scam mail in the local community.

Anyone concerned that someone you know is in receipt of scam mail. It can be reported by: -
Writing to Royal Mail at FREEPOST SCAM MAIL enclosing any items that are suspected of being scam mail.

Calling the Royal Mail Scam Mail Helpline on 0880 0113 466.

Or by emailing scam.mail@royalmail.com

52. Any other business.

52 A. The chair reported that, The Parish Council has received reports that there are people living in caravans on land at the side of Sandy Bridge Lane. Ward Cllr J Ennis said he would look into the complaints.

52 B. Members reported that, that the entrance to Rabbit Ings off Sandy Bridge Lane is overgrown and very untidy. Whilst the entrance on the Royston side is well maintained. The clerk was asked to contact the site manager.

52 C. The chair reported that, the field at the side of the entrance to Rabbit Ings on Sandy Bridge Lane looks like a land fill site with piles of white goods and trees being cut down. Ward Cllr J Ennis said he would look into the issues raised.

53. Date of next meeting

29th October 2018 at 07.00pm.

There being no further business brought for discussion the Chairman closed the meeting at 08.50pm.